



American Water Works Association

Dedicated to the World's Most Important Resource®

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AWWA Online Course Review Form

Name: Christine Owen

Date: January 29, 2019

Title of the course reviewed: Water Compliance and Enforcement

Years of experience in the industry: 29

Short bio (50 words or less): Chris is the Director of Water and Reuse Innovation for Hazen and Sawyer. She worked for public utilities for 27 years in the areas of research, water quality and treatment and compliance and is active in the industry. She is presently on the AWWA WSRD Board of Trustees, the AMTA Board of Directors and has served on the USEPA SAB Drinking Water Committee.

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Directions: Thank you for agreeing to assist with our course review.

We ask that you take this course as a “student”, as you would if you had registered for the course independently and were receiving continuing education credit. Please take the course in the order presented, downloading each element in a module and completing it carefully.

Please keep record of the time it took you complete the course and the elements within the course.

Time to Complete Modules (Record time in minutes)

	MODULE TIME			EXERCISE TIME			EXAM TIME		
	Begin	End	Total	Begin	End	Total	Begin	End	Total
Module 1	11:10	11:38	28				2:45	2:55	10
Module 2	11:40	12:05	25						
Module 3	1:56	2:20	24						
Module 4	2:25	2:45	20						

Please respond to the statements below.

Course Content

1. Do the course description and learning objectives reflect the course content? YES
2. Is the content presented accurately and with valuable information for operators? VERY MUCH SO
3. Were you able to launch the presentation quickly using one of the media player options? YES Which tool did you use? (Internet Explorer, Media Player....)
4. The speaker is easy to understand, and the audio is clear. (If no, please explain...) YES; excellent voice for the lessons
5. The activities, graphics, and reading material are engaging and enhance the subject matter. (If no, please explain...) YES; absolutely

Navigation

1. The course layout is easy to follow and understand. (Pause presentation, volume, Continue, Back, Save and Close, Submit) (If no, please explain...) FOR THE MOST PART; the red box with the X in it at the end of each module is confusing. I did not have one in the corner of my ppt.
2. Instructions on navigation, system requirements, and course expectations are easy to understand and clearly stated. (If no, please explain...) YES with the exception noted above

Exam and Survey

1. The final exam and survey questions are clear and relevant. (If no, please explain...) YES
2. The content is clearly reflected in the exam questions. (If no, please explain...) YES
3. Any other feedback or ideas for improvement? Module 2 Slide 1.9 says there are more than 100 contaminants regulated under SDWA; if you go to EPA website, they say 94. It is a matter of how you count groups, so its not earthshattering....just wanted you to know that. Also in Module 3 on Slide 1.13, the speaker says "the state of Chicago" whne I am pretty sure he means the City of Chicago 😊